

## **AMENDMENTS**

### **In the Claims**

The following is a marked-up version of the claims with the language that is underlined (“    ”) being added and the language that contains strikethrough (“”) being deleted:

1. (Currently Amended) A method processed by a computing device at a sender user location, comprising:

receiving, by the computing device at the ~~sender~~ user location, an instant messaging (IM) address of a contact of a ~~sender;~~ user;

receiving, by the computing device at the ~~sender~~ user location, an email address of the contact of the ~~sender;~~ user;

receiving, by the computing device at the ~~sender~~ user location, a reference identifier (ID), the reference identifier (ID) being adapted to identify the contact of the ~~sender;~~ user;

correlating, by the computing device at the ~~sender~~ user location, the IM address to the reference identifier;

correlating, by the computing device at the ~~sender~~ user location, the email address to the reference identifier (ID); and

providing, by the computing device at the ~~sender~~ user location, an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for launching an IM session with the contact from the email receive window, the email receive window including a launch IM option for launching the IM session.

2. (Currently Amended) The method of claim 1, further comprising:

receiving, by the computing device at the ~~sender~~ user location, a telephone number of the contact;

correlating, by the computing device at the ~~sender~~ user location, the telephone number of the contact to the reference identifier (ID);

receiving, by the computing device at the ~~sender~~ user location, an address of the contact;

correlating, by the computing device at the ~~sender~~ user location, the address of the contact to the reference identifier (ID);

receiving, by the computing device at the ~~sender~~ user location, personal information of the contact; and

correlating, by the computing device at the ~~sender~~ user location, the personal information of contact to the reference identifier (ID).

3. (Currently Amended) The method of claim 1, further comprising:

receiving, by the computing device at the ~~sender~~ user location, a telephone number of the contact; and

correlating, by the computing device at the ~~sender~~ user location, the telephone number of the contact to the reference identifier (ID).

4. (Currently Amended) The method of claim 1, further comprising:

receiving, by the computing device at the ~~sender~~ user location, an address of the contact; and

correlating, by the computing device at the ~~sender~~ user location, the address of the contact to the reference identifier (ID).

5. (Currently Amended) The method of claim 1, further comprising:
- receiving, by the computing device at the ~~sender~~ user location, personal information of the contact; and
- correlating, by the computing device at the ~~sender~~ user location, the personal information of contact to the reference identifier (ID).
6. (Currently Amended) A method processed by a computing device at a ~~sender~~ user location, comprising:
- receiving, by the computing device at the ~~sender~~ user location, ~~sender~~ user input, the ~~sender~~ user input comprising multiple instant messaging (IM) addresses of an individual contact of the ~~sender~~ user, the multiple IM addresses comprising IM addresses from different IM accounts, each of the different IM accounts being adapted to transmit and receive IM messages using a different IM protocol;
- receiving, by the computing device at the ~~sender~~ user location, a reference identifier (ID), the reference identifier (ID) being adapted to identify the individual contact;
- correlating, by the computing device at the ~~sender~~ user location, each of the multiple IM addresses to the reference identifier (ID); and
- providing, by the computing device at the ~~sender~~ user location, an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for launching an IM session with the individual contact from the email window, the email receive window including a launch IM option for launching the IM session.
7. (Currently Amended) The method of claim 6, further comprising:

receiving, by the computing device at the ~~sender~~ user location, an email address of the individual contact; and

correlating, by the computing device at the ~~sender~~ user location, the email address of the individual contact to the reference identifier (ID).

8. (Currently Amended) The method of claim 6, further comprising:

receiving, by the computing device at the ~~sender~~ user location, a telephone number of the individual contact; and

correlating, by the computing device at the ~~sender~~ user location, the telephone number of the individual contact to the reference identifier (ID).

9. (Currently Amended) The method of claim 6, further comprising:

receiving, by the computing device at the ~~sender~~ user location, an address of the individual contact; and

correlating, by the computing device at the ~~sender~~ user location, the address of the individual contact to the reference identifier (ID).

10. (Currently Amended) The method of claim 6, further comprising:

receiving, by the computing device at the ~~sender~~ user location, personal information of the individual contact; and

correlating, by the computing device at the ~~sender~~ user location, the personal information of individual contact to the reference identifier (ID).

11. (Currently Amended) A system processed by a computing device at a ~~sender~~ user location comprising:

first receive logic, processed by the computing device at the sender user location, the first receive logic configured to receive first sender user input, the first sender user input comprising multiple instant messaging (IM) addresses of an individual contact of the sender user, the multiple IM addresses comprising IM addresses from different IM accounts, each of the different IM accounts being adapted to transmit and receive IM messages using a different IM protocol;

second receive logic, processed by the computing device at the sender user location, the second receive logic configured to receive second sender user input, the second sender user input comprising a reference identifier (ID), the reference identifier (ID) being adapted to identify the individual contact;

correlate logic, processed by the computing device at the sender user location, the correlate logic configured to correlate each of the multiple IM addresses to the reference identifier (ID), the reference identifier (ID) being adapted to identify the individual contact; and

email window logic, processed by the computing device at the sender user location, to provide an email receive window configured to display a received email, the email receive window configured to provide IM presence information associated with the IM address of the contact of the user, the email receive window configured to utilize the reference identifier (ID) for launching an IM session with the individual contact from the email window, the email receive window including a launch IM option for launching the IM session.

12. (Currently Amended) The system of claim 11, further comprising:

receive logic, processed by the computing device at the sender user location, and configured to receive an email address of the individual contact; and

correlate logic, processed by the computing device at the sender user location, the correlate logic configured to correlate the email address of the individual contact to the reference identifier (ID).

13. (Currently Amended) The system of claim 11, further comprising:  
means for receiving, by the computing device at the sender user location, an email address of the individual contact; and  
means for correlating, by the computing device at the sender user location the email address of the individual contact to the reference identifier (ID).
14. (Currently Amended) The system of claim 11, further comprising:  
receive logic, processed by the computing device at the sender user location, and configured to receive a telephone number of the individual contact; and  
correlate logic, processed by the computing device at the sender user location, the correlate logic configured to correlate the telephone number of the individual contact to the reference identifier (ID).
15. (Currently Amended) The system of claim 11, further comprising:  
means for receiving, by the computing device at the sender user location, a telephone number of the individual contact; and  
means for correlating, by the computing device at the sender user location, the telephone number of the individual contact to the reference identifier (ID).
16. (Currently Amended) The system of claim 11, further comprising:  
receive logic, processed by the computing device at the sender user location, and configured to receive an address of the individual contact; and  
correlate logic, processed by the computing device at the sender user location, the correlate logic configured to correlate the address of the individual contact to the reference identifier (ID).

17. (Currently Amended) The system of claim 11, further comprising:  
means for receiving, by the computing device at the sender user location, an address of the individual contact; and  
means for correlating, by the computing device at the sender user location, the address of the individual contact to the reference identifier (ID).
18. (Currently Amended) The system of claim 11, further comprising:  
receive logic, processed by the computing device at the sender user location, and configured to receive personal information of the individual contact; and  
correlate logic, processed by the computing device at the sender user location, the correlate logic configured to correlate the personal information of individual contact to the reference identifier (ID).
19. (Currently Amended) The system of claim 11, further comprising:  
means for receiving, by the computing device at the sender user location, personal information of the individual contact; and  
means for correlating, by the computing device at the sender user location, the personal information of individual contact to the reference identifier (ID).